



Business Central 2025 Wave 2



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50,000

customers using Business Central online

And Available in all countries

**Borne and
raised in
Denmark**

Development in Lyngby, Denmark

A lot from the original team

Strong roots in the Nordic market

Dynamics 365 Business Central

2025 release wave 2 investment areas



AI powered business

Finance

- Regulatory features
- E-Documents enrichments and localizations

Supply chain

- Quality management
- Subcontracting enhancements
- Shopify – required updates

Sustainability

- Continue Sustainability roadmap

Generative AI

- Sales Order Agent - GA
- Analysis Assist with Copilot- GA
- Sustainability with Copilot - GA
- Payables Agent
- Autofill improvements
- Summarize improvements
- Copilot for troubleshooting
- Better search experience

Reporting

- Financial reporting enhancements
- Additional Power BI reports
- Additional Excel reports
- Word reporting – data picker



World class service

Geographic expansion

- Additional partner localization countries

User experience

- UX improvements for Copilot and agents
- Filters on lookup pages
- Additional keyboarding improvements

Power Platform

- Copilot Studio integration with agents
- Sample Copilot Studio templates

Fundamentals

- Security, Scalability, High availability
- Managed AI resources GA + AI monetization
- Performance
- Governance
- External service dependency management

Efficient development

- Developer and testing tools for Copilot and agents (Preview)
- No-code "customization"
- AL GO for GitHub – security & fundamentals
- Page Scripting GA
- Add a Field GA

Administration

- App management in TAC – continued
- Preview environment improvements
- Cloud Migration pipeline – Migrate legacy NAV/Navision customers

Dynamics 365 Business Central

2025 release wave 1/2 investment areas



AI powered business



World class service

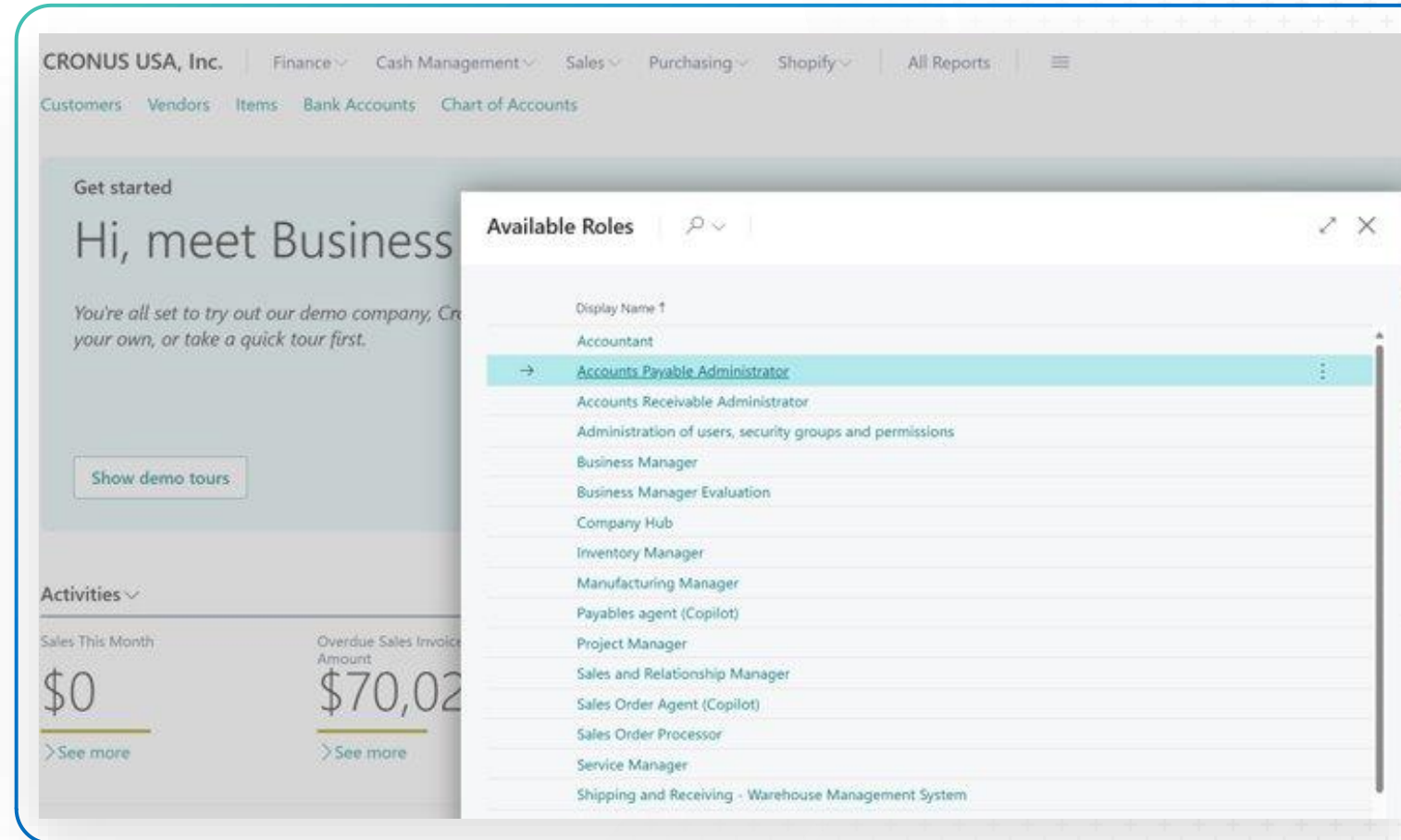
What's new: Financial management

Simplify and centralize your workflow with new Account Payable Role Center

Automatically create multiple fixed asset cards when you post a purchase invoice

Excise taxes calculation

Print the new Audit Trail report



What's new: Manufacturing/Supply Chain

- 1 Block production output for items and item variants
- 2 Manage document attachments in manufacturing
- 3 **Reopen finished production orders**
- 4 **Cancel production orders that have consumption**
- 5 Enabling over picking for production orders
- 6 **Use Subcontraction in manufacturing (Dec)**
- 7 **Evaluate quality of incoming goods and materials (Dec)**

Production BOM Version Comparison - SP-SCM1009 Airpot

Options
Levels: Single

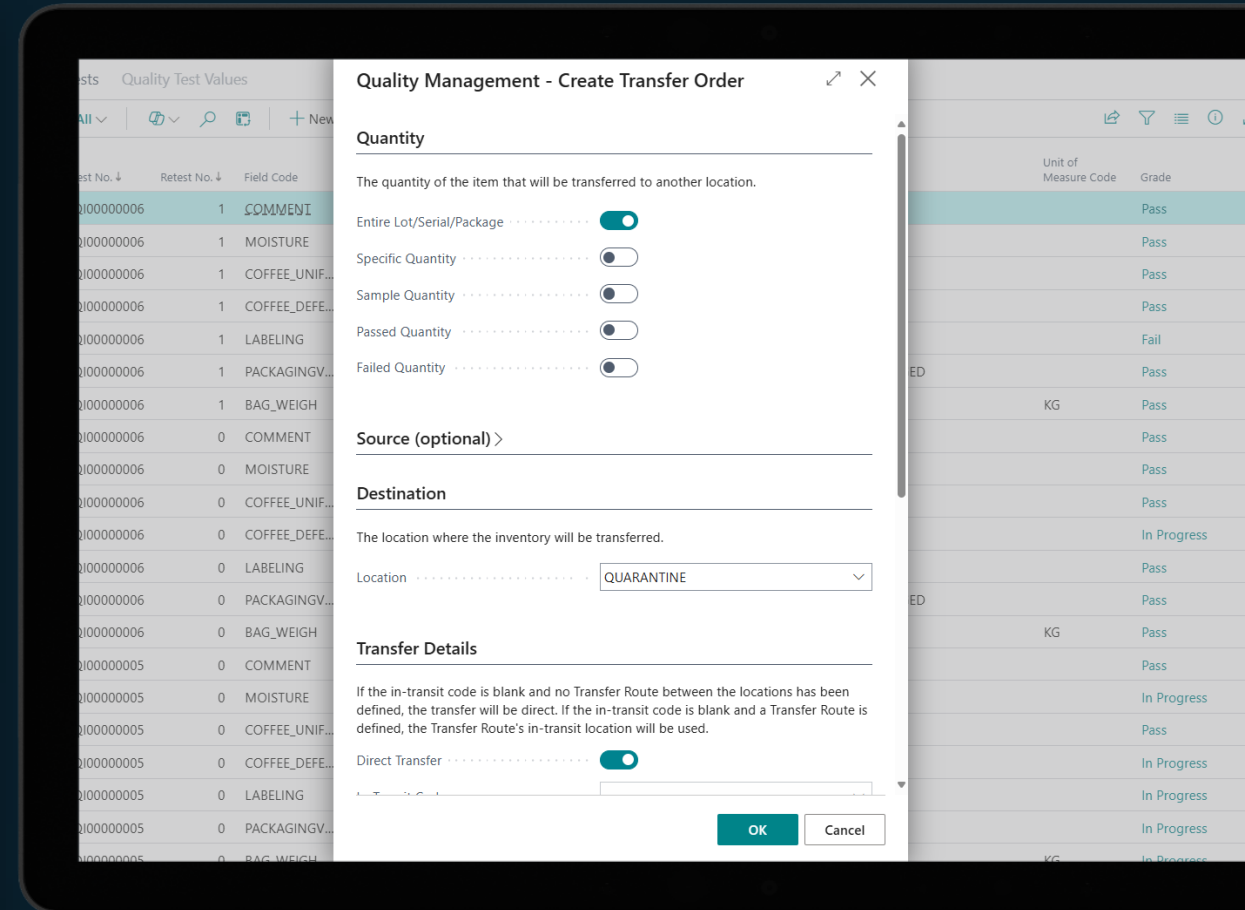
Matrix Options
Column Set: SP-SMC1009-V1

◀ Previous Set | Next Set ▶ | More options

Item No. ↑	Description	SP-SCM1009	SP-SMC1009-V1
SP-BOM1108	Power cord	1	1
SP-BOM1109	Glass Carafe	1	1
SP-BOM2000	Reservoir Assembly	1	
SP-BOM2001	Reservoir		1
SP-BOM2002	Heating element		1

Quality Management

- 1 Quality check for purchased, produced, and assembled items.
- 2 Manual or automatic checks (e.g. on releasing of purchase order)
- 3 Define check per group of items, individual item, SKU, lot, serial, or package
- 4 Set parameters and attributes to test with pass/fail rates, nominal values, thresholds
- 5 Sampling for 3rd party analysis
- 6 Print Quality Certificate and Certificate of Analysis
- 7 Quarantine procedures to prevent immediate use





Quality Inspection Test



✓ Saved

QI00000006 - BEANS - WRBL-1000 - 106030 - Fail - Finished

Home Reports | More options

Certificate of Analysis Non Conformance Report Inspection Report

General

Show more

No. QI00000006

Template Code BEANS

Description Whole Roasted Beans, Colombia

Quantity

Quantity (Base) 80.00

Status

Status Finished

Grade Fail

Item Tracking

Item No. WRBL-1000

Lot No. LOT-1004

Statistics

Existing Tests (this record) 2

Lines



Field Code	Description	Test Value	Unit of Measure Code	Pass Description	Grade	Note
BAG_WEIGHT	Bag weight (kg)	10	KG	10..12	Pass	
PACKAGINGV...	Packaging Visual	UNDAMAGED		<>"	Pass	
LABELING	Labeling correct and readable	No		Yes	Fail	
COFFEE_DEFE...	Coffee bean defect type			"	Pass	
→ COFFEE_UNE...	Coffee bean uniformity	MIXED		Uniform or mixed	Pass	
MOISTURE	Moisture content (%)	12		10..12	Pass	
COMMENT	Additional comments			No comments	Pass	

Control Information >

Summary Preview 36 minutes ago

- This quality inspection test for item [WRBL-1000](#) is currently [Open](#) and has a [Fail](#) grade, reflecting the test outcome.
- The test measured a [bag weight of 10 KG](#) within the acceptable range of [10..12 KG](#), resulting in a [Pass](#) grade for that criterion.
- The inspection involves [80](#) quantity units, with [2](#) tests already performed on this record, including [1](#) retest, and a planned start date of [10/28/2025 1:28 PM](#).

AI-generated content may be incorrect ...

Details Attachments (0)

Picture



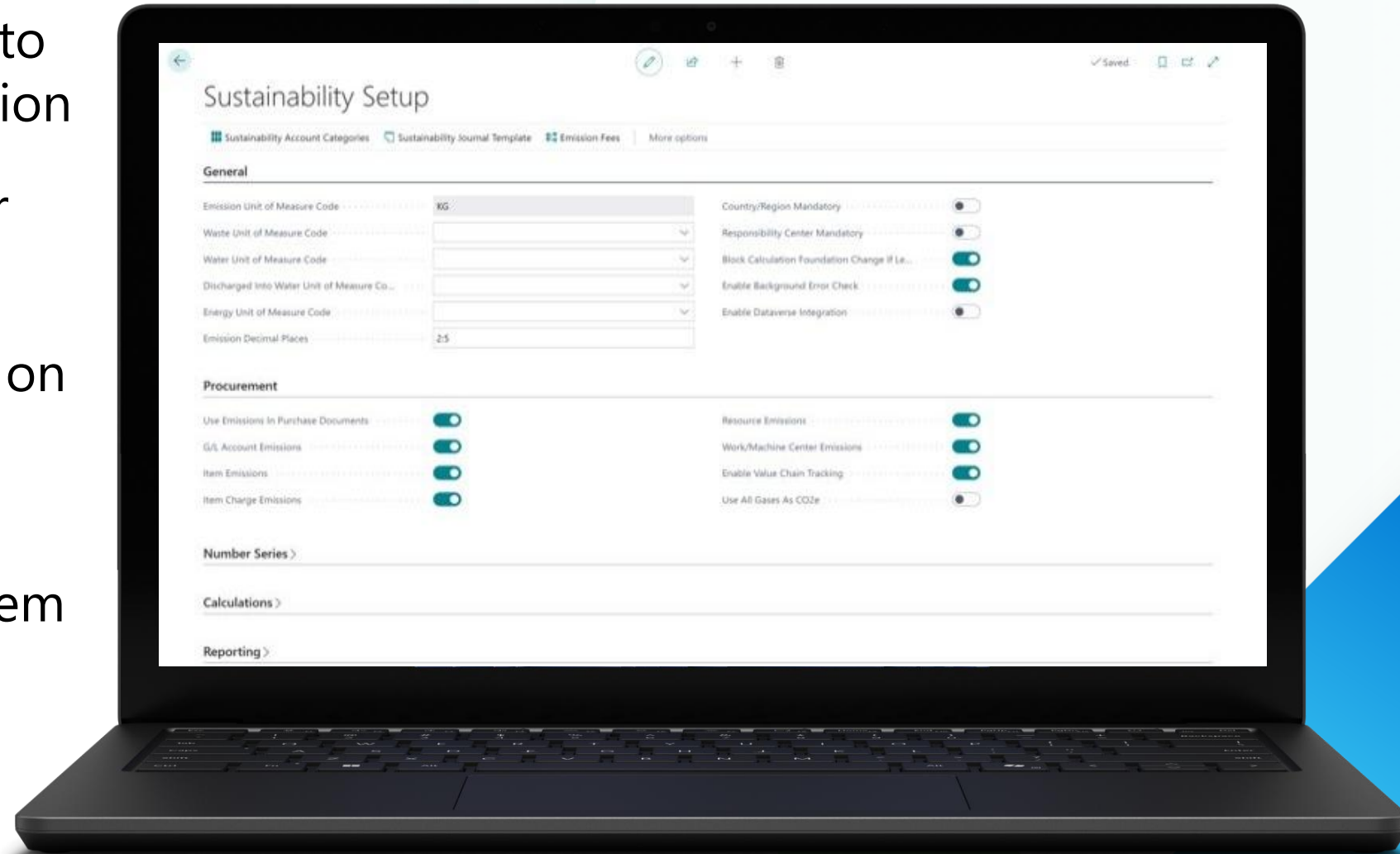
What's new: Value chain automation

Use standard ERP process to streamline the data collection

Collect CO2e emissions for projects and project tasks

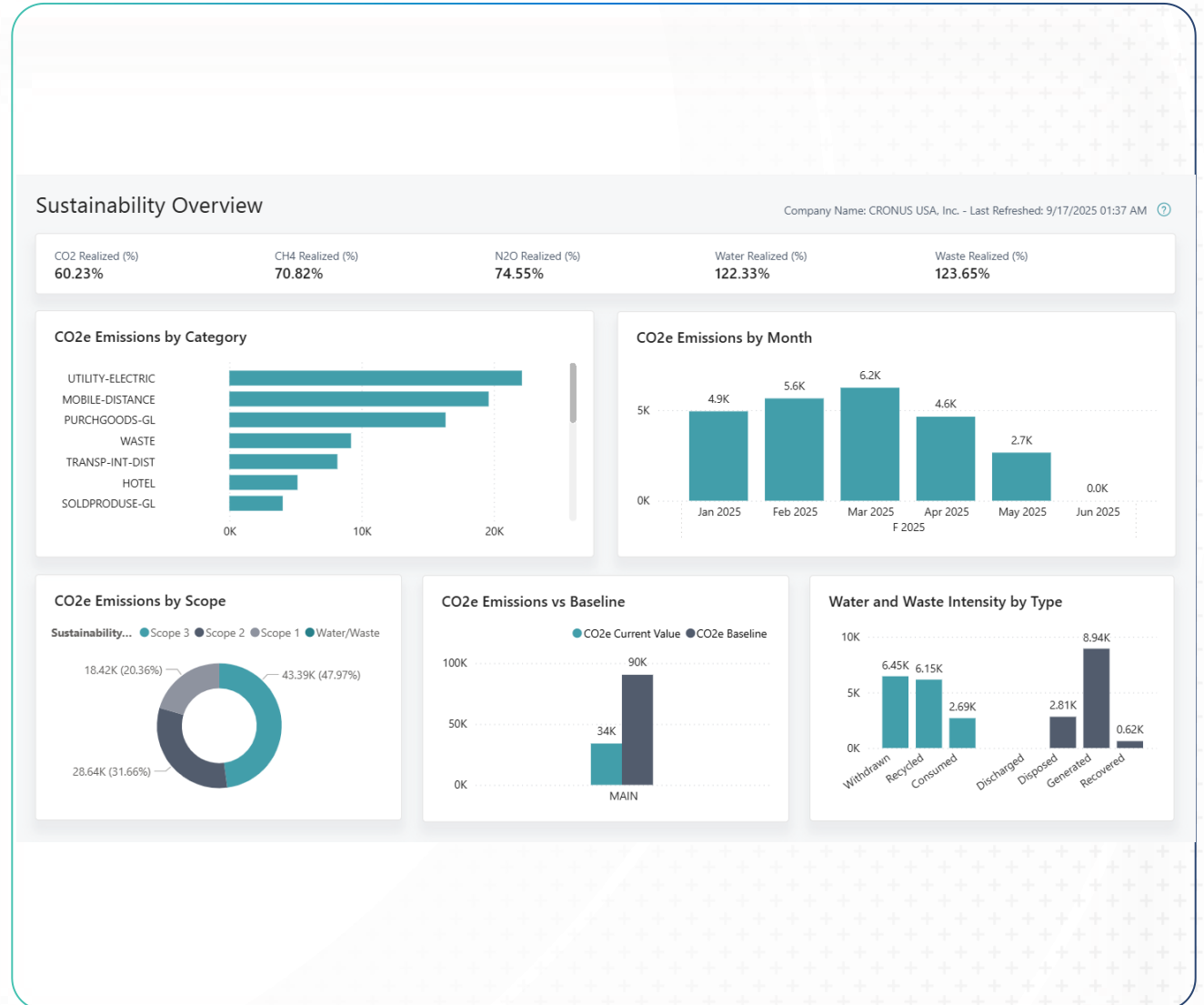
Calculate emissions based on item and resource consumption

Track emissions through item charges



What's new: Sustainability reporting

- 1 10 new Power BI reports
- 2 Generate a CSRD preparation report
- 3 Use integrated ESG Reporting
- 4 **Report on social and governance information for employees**



Sustainability | First wave reporting and major legislative moves

1

January 1, 2026

CBAM – Carbon Border Adjustment Mechanism – enforcement begins. Importers must prepare for certificate purchases and robust emissions' reporting



2

August 12, 2026

EPR – Extended Producer Responsibility – compliance in effect in the EU



3

CSRD – Corporate Sustainability Reporting Directive – enforcement

2025: Large EU listed companies
2026: Large non-EU listed companies
2027: Listed SMEs *



* Can opt to delay until 2028 with justification

Sustainability Journal


✓ Saved | Share | Copy | Refresh

Journal Batch Name: COPILOT1

Manage | Home | Line | More options | Filter | Info

Post | Calculate CO2 | Refresh

	Posting Date	Document Type	Document No.	Account No.	Account Name	Description	Account Category	Account Subcategory
→	6/4/2025	⋮	SJ00002	13320	Company car	Average petrol car	COMPCAR	COMPCAR-A
	6/4/2025		SJ00002	13320	Company car	Average diesel car	COMPCAR	COMPCAR-AD
	6/4/2025		SJ00002	13320	Company car	Contoso car C 250TDI 3 years old	COMPCAR	COMPCAR-...
	6/4/2025		SJ00002	13304	Hotel stay 4-star	Hotel stay 4-star standard room	HOTEL	H4S
	6/4/2025		SJ00002	13304	Hotel stay 4-star	Hotel stay 4-star superior room breakfast includ...	HOTEL	H4S
	6/4/2025		SJ00002	11220	Flight short - economy	London-Frankfurt roundtrip	FLIGHT	FL-SH-ECO


Calculate CO2



Improvements in user experience and productivity



- Adjust width of Copilot, help, and page scripting panes
- Find pages and reports with advanced Tell Me search
- Support password protected PDF preview
- ...and more...

Tell Me **Advanced** Preview

This feature uses AI to find pages and reports. [Read more](#)

🔍 how can I analyze depreciation of my fixed assets? ➤

Go to Pages and Tasks Show all (14)

Go to Reports and Analysis Show less (3)

📄 Fixed Asset Analysis Reports and Analysis
Fixed Asset Analysis Report is a flexible reporting option that provides a comprehensi...

📄 Fixed Asset Analysis (Excel)
Get an overview of your fixed assets for a gi

📄 Fixed Asset Maintenance Analysis

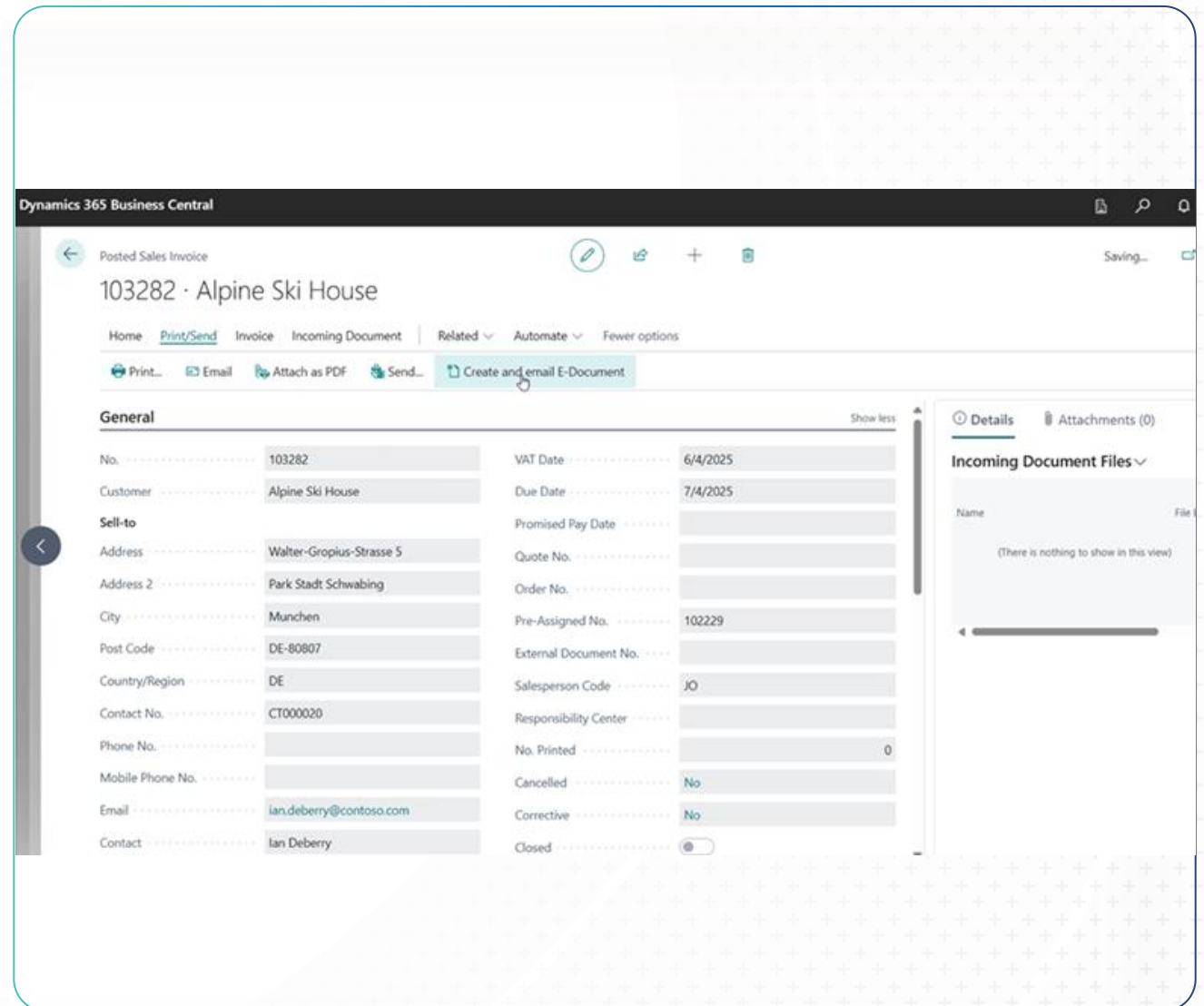
📄 Fixed Asset Insurance Analysis

📄 Fixed Assets Ad-hoc Analysis

Fixed Asset Analysis Report is a flexible reporting option that provides a comprehensive examination of an organization's fixed assets, such as property, plant, and equipment (PP&E), for different purposes. If the purpose is to reconcile asset values with GL then fields like acquisition, depreciation can be selected. If the purpose...

What's new: E-Documents

- 1 Review and refine incoming e-invoices before finalizing them
- 2 **Use E-Documents documents for shipments and transfer shipments**
- 3 Create E-Documents from posted sales invoices
- 4 **Export reminders and finance charges as PEPPOL files**
- 5 Validate posted sales invoices before you send them as e-documents to reduce errors
- 6 **Choose your preferred way to send e-documents before posting them and send them in different ways simultaneously**
- 7 Identify payments by tracking whether documents are paid



What's new: Power BI reports 110+

Updated Power BI for sales:

2 new reports and many new modernized versions of existing reports

Sales managers can forecast future sales based on past sales

Updated Power BI for inventory and projects:

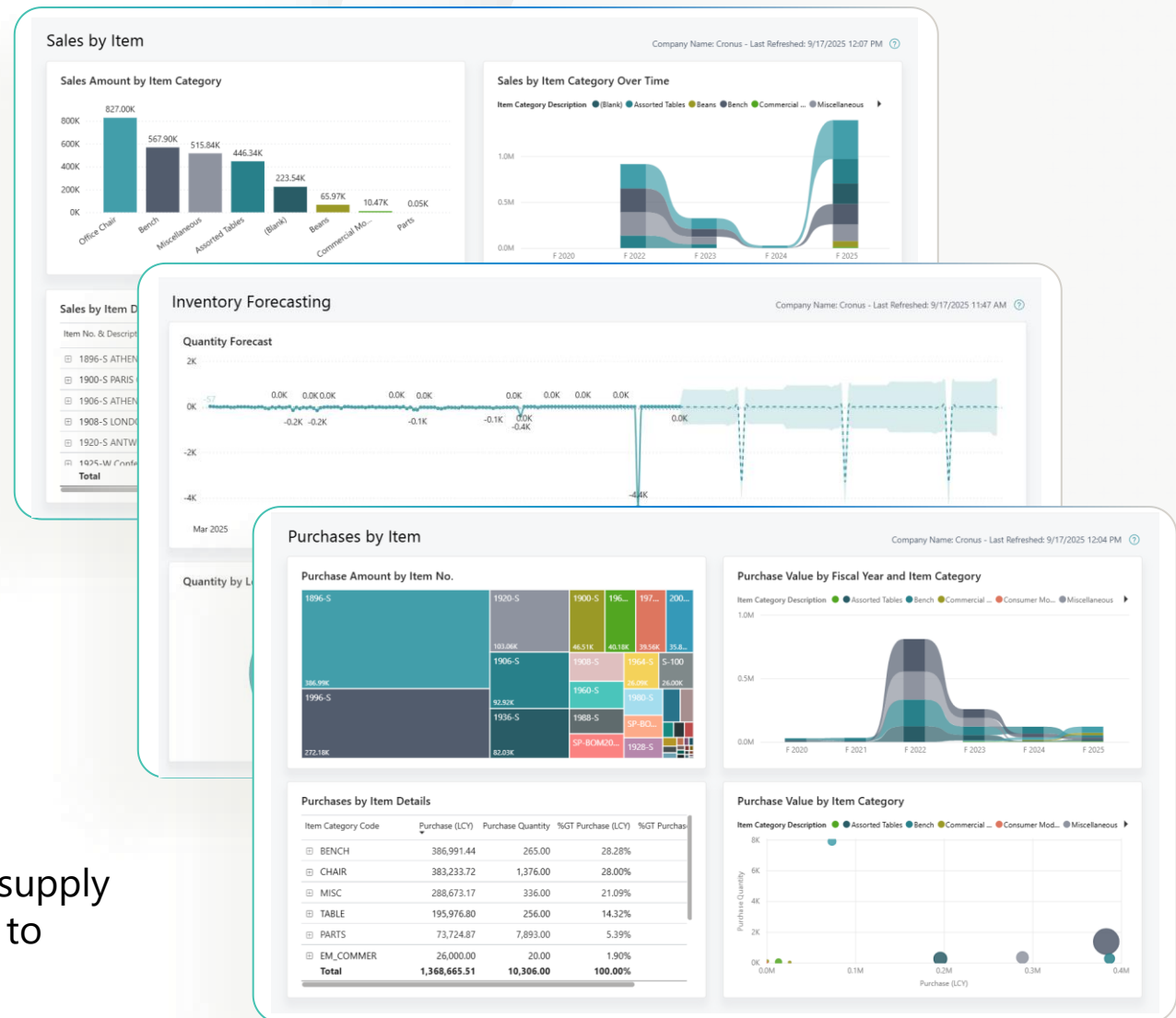
Inventory managers can forecast future inventory needs

Project managers get better overview of profitability of projects

Updated Power BI for purchasing:

5 new reports

Procurement managers can now analyze supply chain risk and supplier quality and use AI to analyze their data



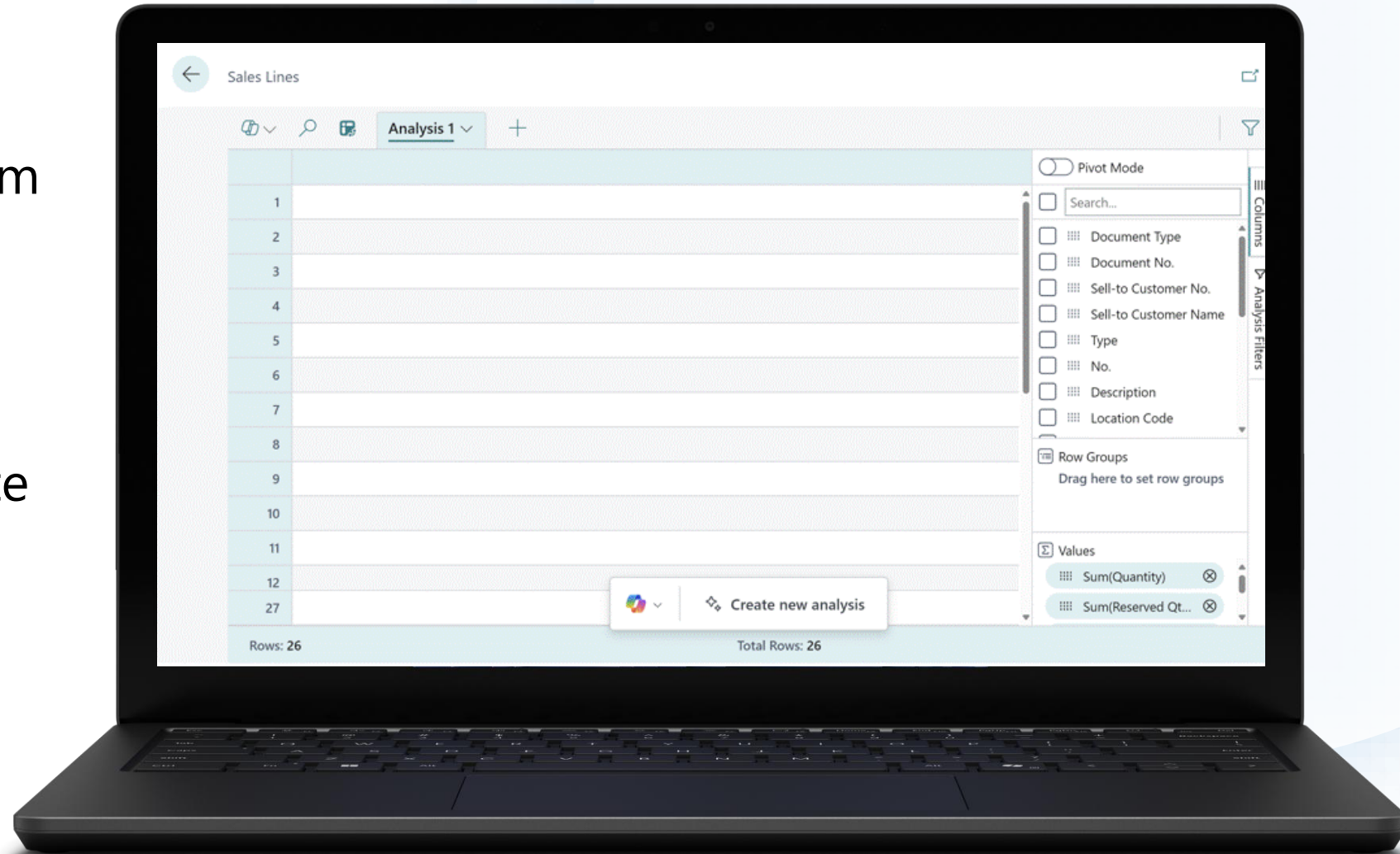
What's new: Data analysis

Copilot can add fields from related tables

Analysis Assist now generally available

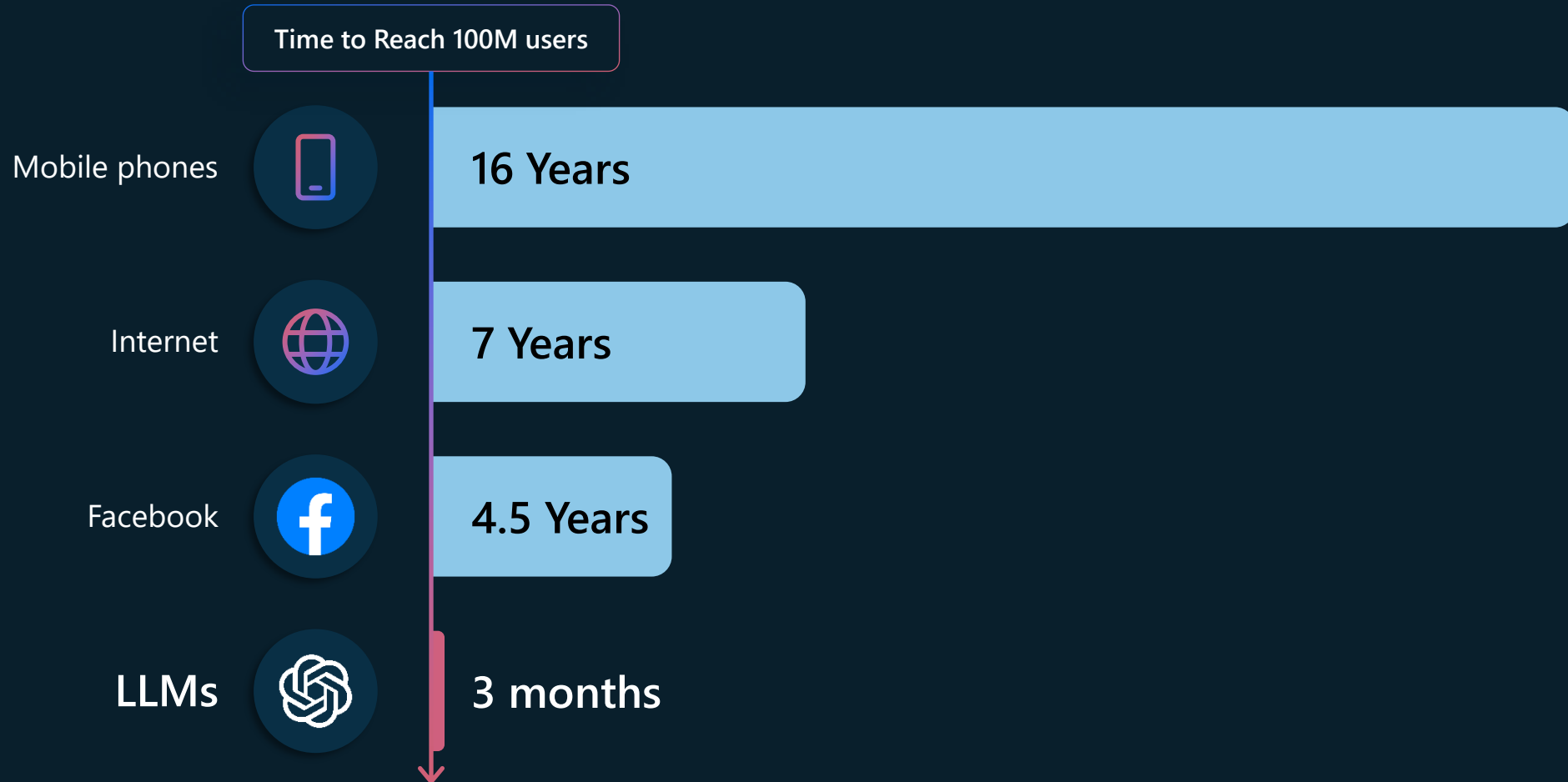
You can now pivot on date hierarchy fields in server-side data mode

Small shortcuts on the Columns menu



**AI is disrupting
business at its core**

LLMs: Fastest Adoption Rate Ever



Transforming Every Function and Process



Customer Service

Self-help

Support assignment

Issue diagnosis

Problem resolution

Continuous improvement



Sales

Customer self-service

Lead generation

Customer engagement

Negotiations & closing

Post-sale follow-up & upsell

Sales analysis & forecasting



Finance

Quote to cash

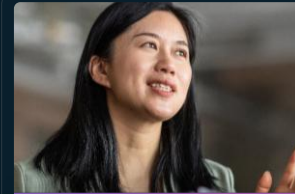
Record to report

Tax & treasury

Planning & analysis

Risk management and compliance

Procure-to-pay



Marketing

Customer insights & strategy

Demand generation

Content creation

Campaign execution

Predictive analysis

Personalization

Sales enablement & recommendation



HR

Employee engagement

Recruiting

HR admin & payroll

Compensation & benefits

Learning & development

Talent management

HR strategy & planning



Legal

Regulatory & compliance management

Contracting

Risk management

Litigation

Consultation

Intellectual property

Advisory services



IT

Data management

Software management & acquisition

Device management

IT operations

Network operations

Information security

Change management & user adoption



Copilot

Every employee will
have a Copilot



Agents

Every business process
will have an agent



**Copilot in Business Central
available worldwide**

Copilot for Dynamics 365 Business Central

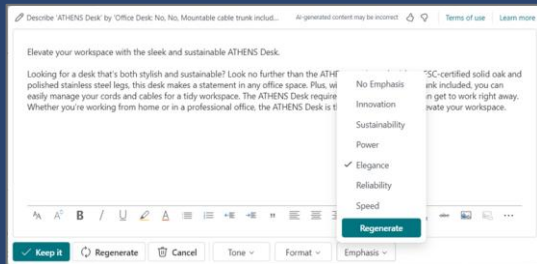
Generative AI in business applications

[Dynamics 365 Business Central - Copilot and AI innovation | Microsoft Learn](#)



Available

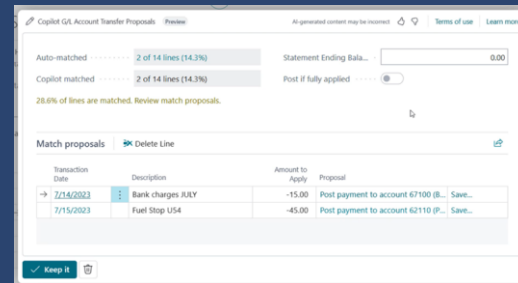
Marketing Text



- Start with a picture
- Author marketing copy
- Get AI-powered suggestions
- Customize suggestions

Available

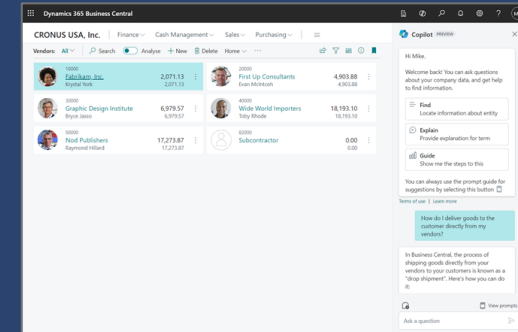
Bank Reconciliation



- Transaction matching
- Suggest G/L account
- Efficiency in Bookkeeping
- Ease of use

Preview

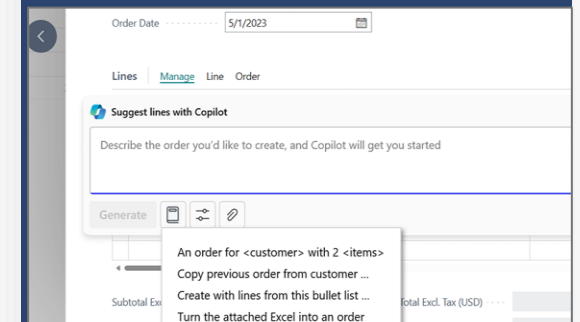
Chat with Copilot



- Intelligent suggestions
- Task automation
- Conversional ERP
- Productivity boost

Preview

Create sales lines



- Intelligent Processing
- Customer-specific suggestions
- Enhanced productivity
- Versatile Input methods

Copilot for Dynamics 365 Business Central

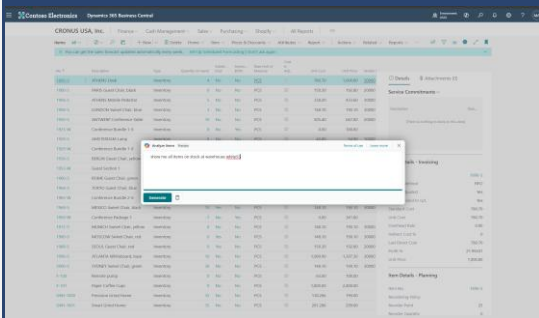
Generative AI in business applications

[Dynamics 365 Business Central - Copilot and AI innovation | Microsoft Learn](#)



Preview

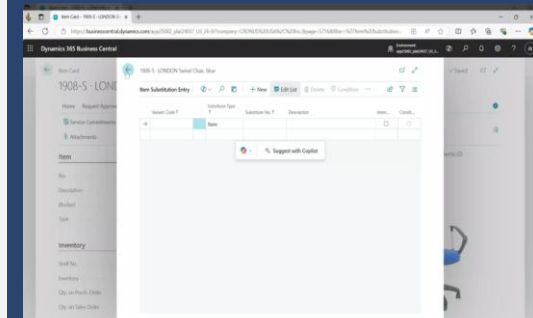
Analysis Assist



- Analyse list views with Copilot
- Adjust and add hidden fields

Preview (ENG)

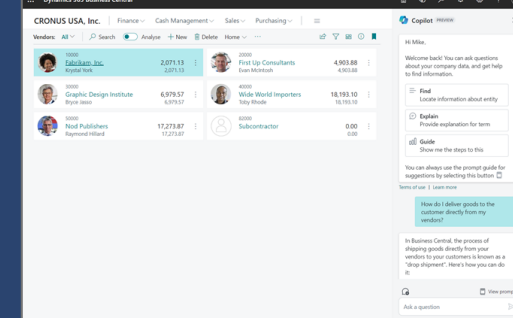
Suggest Item Substitutions



- Suggest item substitutions
- Will be expanded to attributes and dimensions

Preview (ENG)

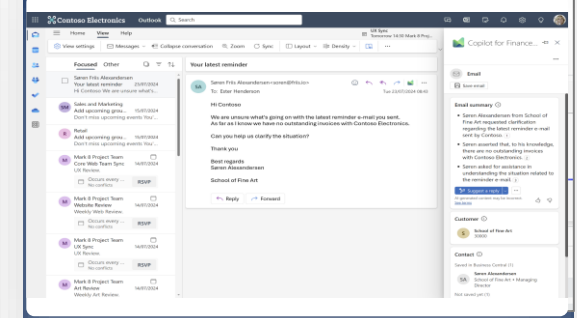
Suggest Numberseries



- Create new Number Series
- Modify existing
- Prepare for next year

Coming

E-documents matching



- Match incoming purchase documents

Copilot for Dynamics 365 Business Central

Generative AI in business applications from April 2025

[Dynamics 365 Business Central - Copilot and AI innovation | Microsoft Learn](#)



Preview (ENG)

Summary with Copilot

Summary Preview 20 minutes ago

- The balance due is **\$4,316.92**, where this customer has an average collection period of **40 days**.
- Sales for the fiscal year amount to **\$5,143.60**, with payments received from this customer totaling **\$72,137.70**.
- There are **28 posted sales invoices** and **1 open sales quote**, indicating a history of activity.

Show more

AI-generated content may be incorrect

- Summary of the record
- Interact with data

Preview (ENG)

Autofill with Copilot

Copilot suggestions Preview

- Credit Limit (\$): **6,000**
- Salesperson Code: **RODVB**
- Responsibility Center: **HQ**

AI-generated content may be incorrect

Keep selected Discard all

- Suggest field values
- Use internal data and/or data from other sources

Preview (ENG/US)

Sales Agent

Hi, meet Business Central!

Get started

Tasks

- Task #1020: Email team
- Task #1021: Review sales quote

- Monitor mail boxes for inquiries
- Automatically creates responses and documents

Preview (ENG/US)

Payables Agent

Your latest reminder

Hi Center

Best suggests

School of Flow Art

- Catches invoices and creates purchase documents in BC

What's new: Autofill fields with Copilot

Reduces tedious data entry with AI-powered suggestions for field values

Now searches the web to fill contact details

Available in all Business Central countries and regions and languages

Supports English, more supported languages coming soon

The screenshot displays a Business Central interface for document 'C00050'. The top navigation bar includes 'Home', 'Request Approval', 'New Document', 'Prices & Discounts', 'Customer', 'Report', and 'More options'. The main content area is titled 'General' and features a '4 suggestions' badge with a warning icon and the text 'AI-generated content may be incorrect'. Below this, several fields are shown with AI suggestions highlighted in blue:

- No. : C00050
- Name : Adventure Works
- Balance (\$) : 0.00
- Balance Due (\$) : 0.00
- Credit Limit (\$) : 6,000
- Salesperson Code : JO
- Responsibility Center : NA
- Total Sales - Fiscal Year : 0.00
- Costs (\$) : 0.00

Below the 'General' section is the 'Address & Contact' section, which includes fields for Address, Address 2, Country/Region Code (set to US), City, Phone No., Mobile Phone No., Email, and Home Page. A 'Contact' section is also visible at the bottom.

What's new: Summarize with Copilot

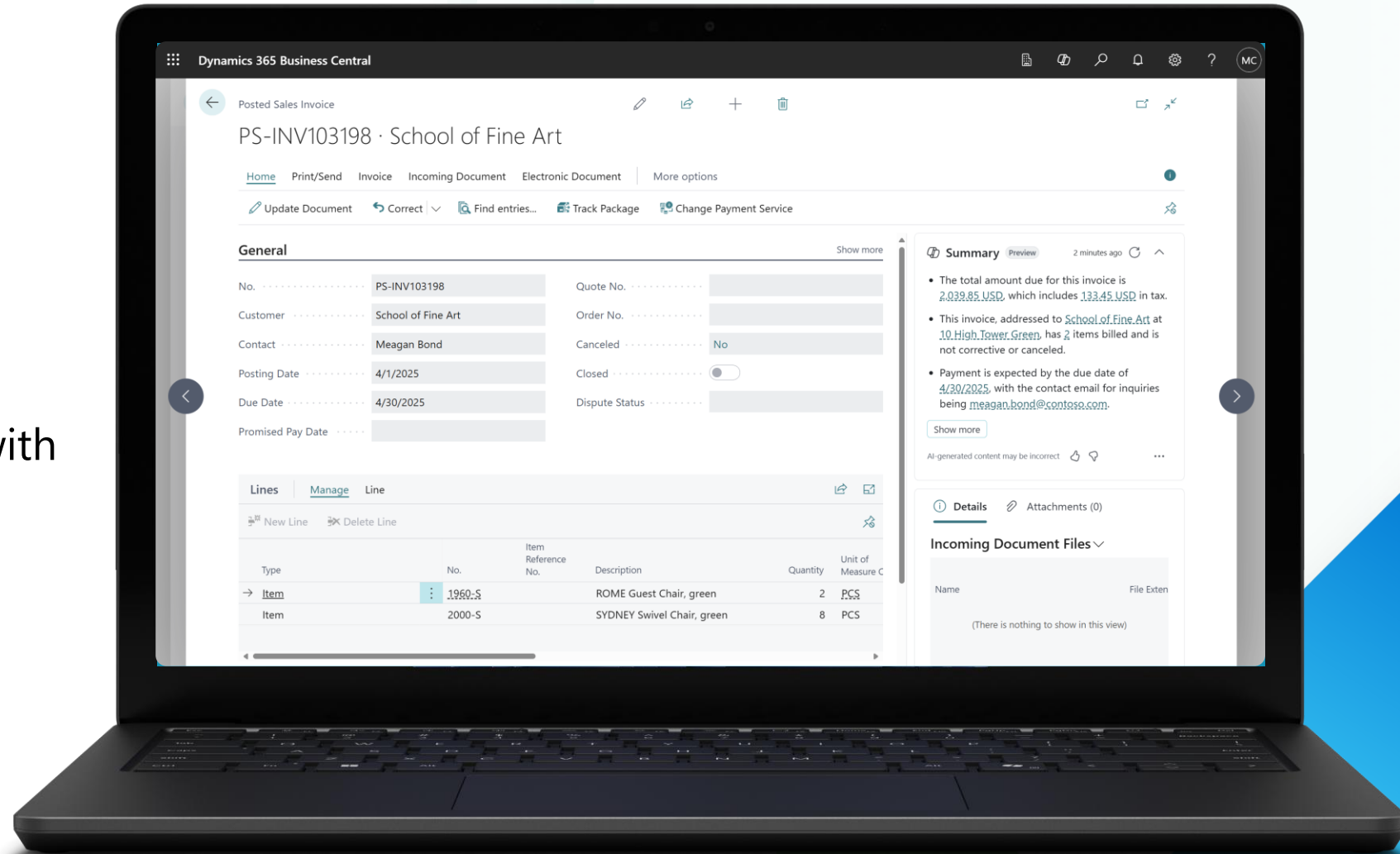
Supports 20 more languages

Summaries can be copied and shared

Richer insights on key pages with more related statistics

Generated approximately 50% faster

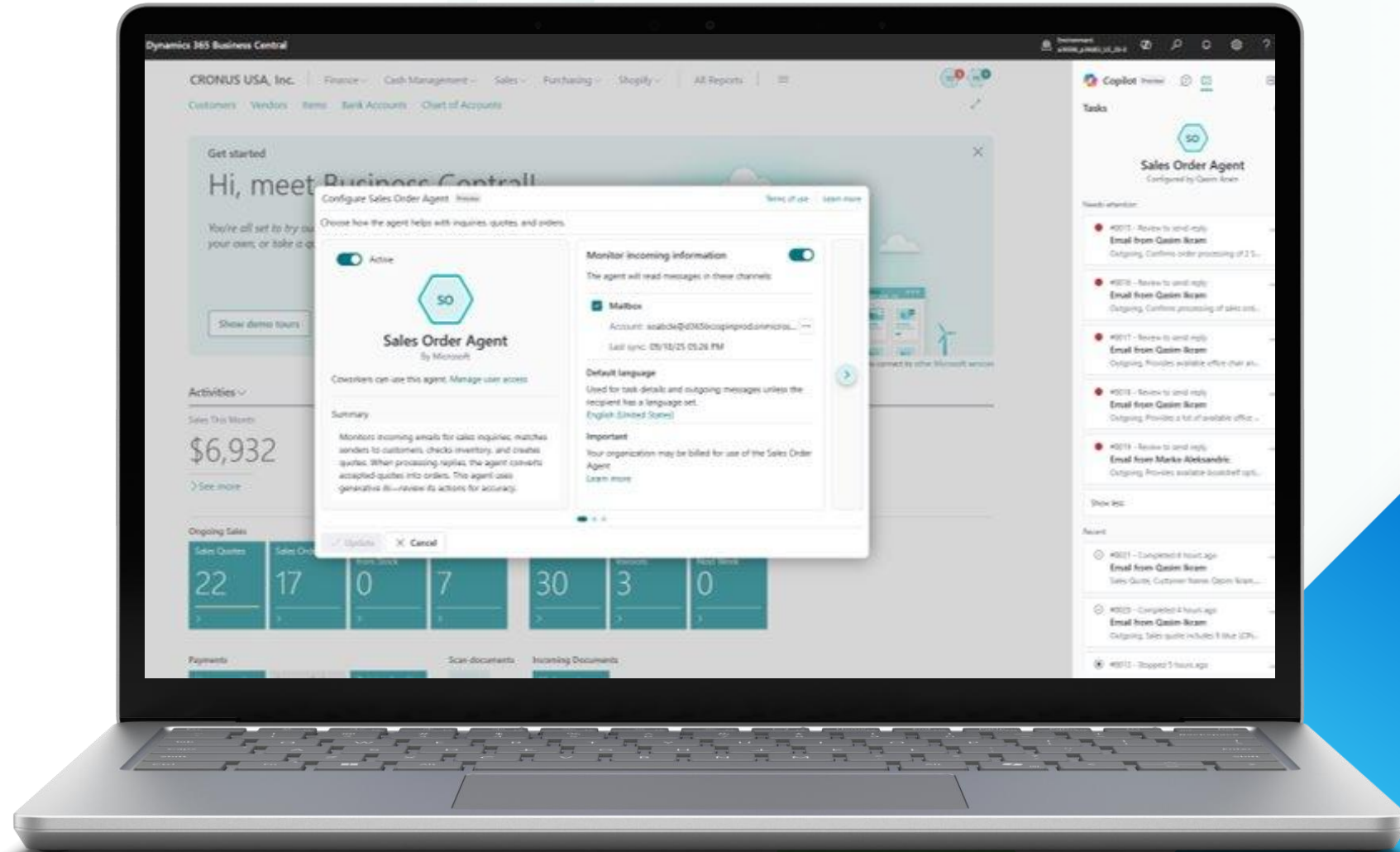
Summaries respect list filters applied to card pages



Public Preview in DK

Sales Order Agent

Streamline your order processing



What's new: Sales Order Agent

- 1 Capture requests from email attachments
- 2 Recognize and apply different shipping addresses
- 3 Calculate "Capable to Promise" for the requested items
- 4 Create Sales Orders directly, skipping the quote
- 5 Opt-out from reviewing all inbound messages
- 6 Provide additional input to the agent with NL instructions
- 7 Expanded language support

The screenshot displays the Dynamics 365 Business Central interface. A central dialog box titled "Configure Sales Order Agent" is open, showing the agent's status as "Active" and "SO". The dialog includes sections for "Monitor incoming information" (with a checked "Mailbox" option and account "cronusUSASales2@d365bccspinprod..."), "Default language" (English (United States)), and "Important" (warning of potential billing). The background shows a task log for "Task #0019: Email from Aida Seifi Labrosse" with steps like "Message from aidas@microsoft.com", "Check item availability", "Find contact or customer", "Create sales quote", and "Convert sales quote".

[Get started with the Sales Order Agent for Dynamics 365 Business Central](#)

Dynamics 365

Sales Order Agent



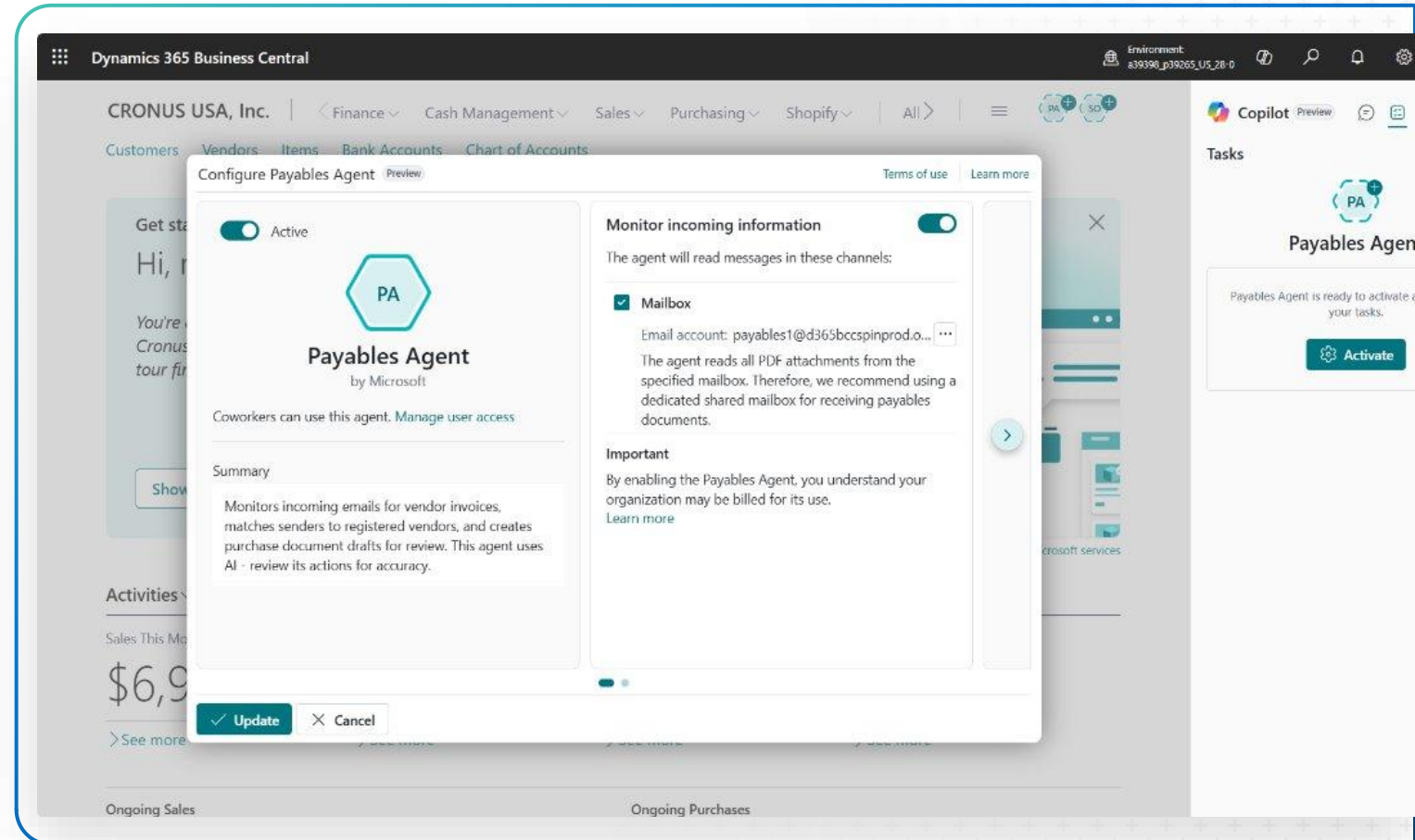
The screenshot shows the Dynamics 365 Business Central dashboard for a company named "CRONUS USA, Inc.". The dashboard includes a navigation menu at the top with options like "Home", "Cash Management", "Sales", "Purchasing", and "Mobile". Below the navigation, there is a "Get started" section with the heading "Hi, meet Business Central!" and a "Show demo tour" button. The main dashboard area displays several key metrics:

Activities			
Total Sales Orders	Customer Sales Orders	Customer Sales Invoices	Customer Sales Credits
\$1,906	\$63,890	\$49,422	0
View more	View more	View more	View more

Outgoing Sales				Incoming Purchases	
Sales Orders	Sales Invoices	Customer Payments	Sales Credits	Purchase Orders	Supplier Invoices
2	9	0	7	14	3

Payables agent: preview features

- Imports PDF invoices from M365 mailbox
- Auto-capture invoice information
- Auto-create new vendors
- Historic pattern matching
- Deferral scenario detection
- Supports localized and custom line fields
- User can see agent "reasoning"
- Optional email review before processing



Public preview available in: United States, United Kingdom, Australia and New Zealand.

Dynamics 365 Business Central 2025 Release Wave 2 - YouTube

Headline

Connect to banks to import bank feeds.

Actions

- + Sales Quote
- + Sales Order
- + Sales Invoice
- + Purchase Quote
- + Purchase Order
- + Purchase Invoice
- > Find entries...
- > New
- > Payments
- > Reports
- Excel Reports
- Power BI Reports

Activities

Sales This Month

\$0
> See more

Overdue Sales Invoice Amount

\$70,024
> See more

Overdue Purch. Invoice Amount

\$49,422
> See more

Sales Invoices Predicted Overdue

0



Ongoing Sales

Sales Quotes 2	Sales Orders 9	Completely Re... from Stock 0	Sales Invoices 7
-------------------	-------------------	----------------------------------	---------------------

Ongoing Purchases

Purchase Orders 14	Ongoing Purch... Invoices 6	Purch. Invoices... Next Week 0
-----------------------	--------------------------------	-----------------------------------

Payments

Unprocessed Payments 1	Average Collec... Days 0.0	Outstanding V... Invoices 13
---------------------------	-------------------------------	---------------------------------

Scan documents

Create Invoices... from Camera

Incoming Documents

My Incoming Documents
1

Job Queue Tasks

Job Queue Tasks

E-Document Activities

Incoming E-Document

Intercompany

Incoming Transactions

Outgoing Transactions

Started 18 March at 4:46 pm

Message from sales@graphicdesigninstitute.com
A new PDF invoice has been received, prompting the creation of an E-Document and purchase invoice.

View

Request review
Purchase Invoice Draft, Document Entry No. 11

The purchase invoice draft for the PDF document "invoice 37118.pdf" is ready for review.

[Review](#) [Stop task](#)

Get started with Agents

1

Get Agent resources and important links

aka.ms/BCAgents

2

Watch new Sales Order Agent and Payables Agent videos

aka.ms/BCAgentSizzle

3

How to get started with Agents (playlist)

aka.ms/BCStartAgent

4

Agent capabilities and sizzle reels (playlist)

aka.ms/BCAgentBuzz

Watch more videos on YouTube

One-stop shop to watch Business Central videos:

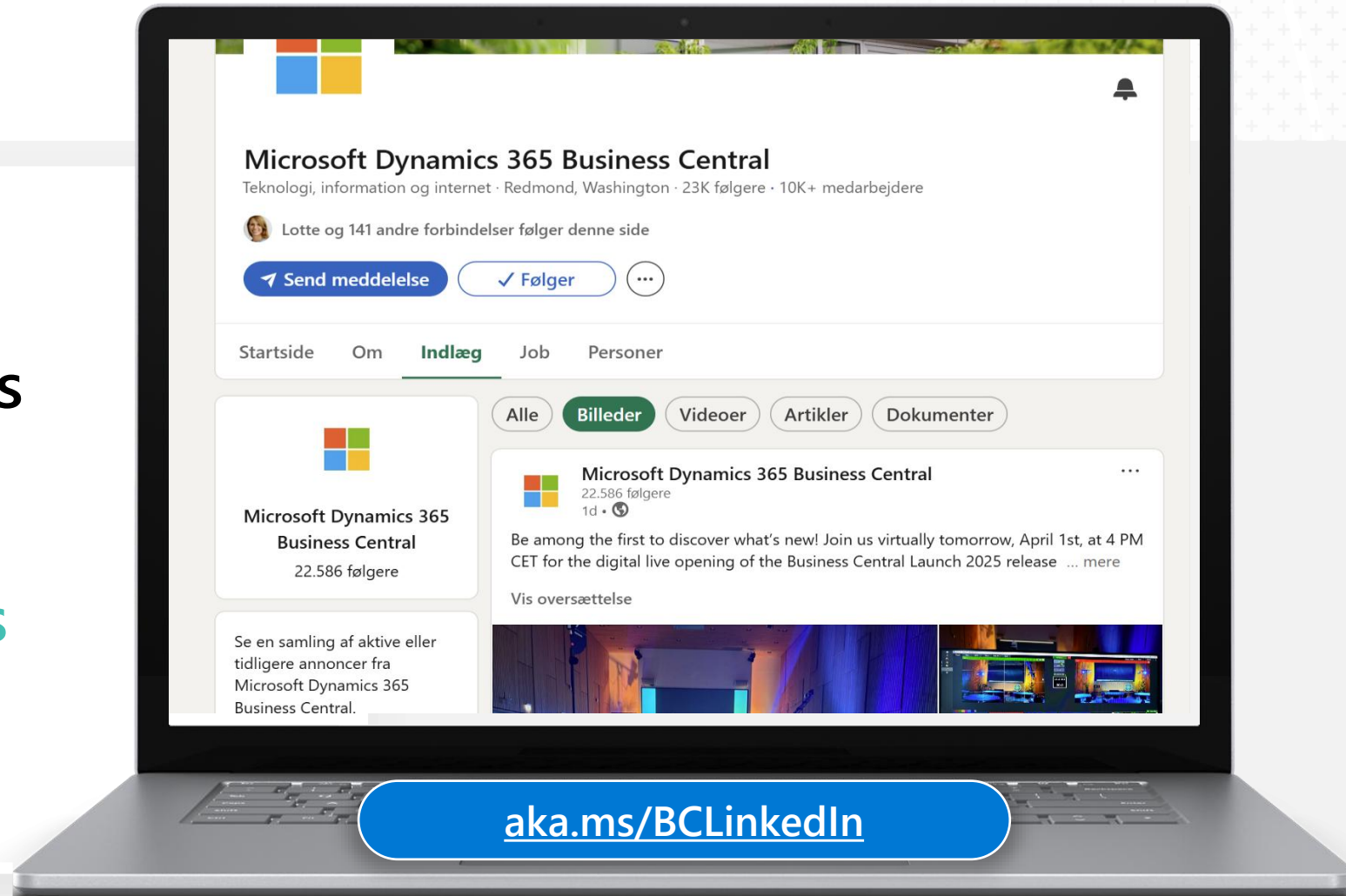
- What is new
- Copilot and AI
- Short tips and tricks
- Technical deep dives
- Under the Hood podcast series



aka.ms/BCYouTube

Stay up to date

Follow the weekly news and announcements on the **Microsoft Dynamics 365 Business Central** LinkedIn page





Looking ahead



Dynamics 365 Business Central

2026 release wave 1 investment areas

AI powered business

Generative AI

- Expense Agent
- Payables Agent enhancements
- Fulfillment Agent (Preview)
- M365 Copilot
- Autofill improvements
- Summarize improvements
- MCS & MCP

Finance

- Regulatory features
- E-Documents enrichments and localizations
- Excise taxes
- Withholding tax for vendors
- Self-billed invoices

Supply chain

- Shopify – required updates
- Subcontracting
- Manufacturing as extension
- Service Management as extension
- Drop shipment improvements
- Images and attributes on item variants
- Approvals for more Journals

Reporting

- Power BI deployment for demo companies
- Financial Reporting enhancements
- Audit reports
- New Word layouts

Sustainability

- Sustainability value chain improvements

World class service

Administration

- MCP for administrators
- Preview environment improvements
- M365 Purview auditing enhancements

Geographic expansion

- New Azure Regions (GoLocal)
- New Partner based validated localization apps
- FR and NO delocalization

Fundamentals

- Security, Scalability, High availability
- Managed AI resources GA
- Performance
- Governance

Efficient development

- Developer and testing tools for Copilot and agents
- Tools for AI agentic development + evals
- Testability in VS Code + MCP
- Troubleshooting & Debugging MCP
- AL GO for GitHub – Codespaces, security & fundamentals
- Page Scripting GA



ARC

Suite of tools for
Agent Runtime & Copilot
in Business Central

Copilot UI

Copilot AI module & common functions

Copilot Test Tool

Agent Playground * [Preview](#)

Agent SDK * [Preview](#)

Agent Eval Tool * [Preview](#)

Guides and samples

Telemetry

AI resources & billing framework

January 2026

*Bridging technology, intelligence, and community
in Business Central's next era of innovation*

Agents (Preview)

 Manage Playground Setup Agent Tasks Automate Fewer options

User Name	Display Name	Agent type	State
<u>SALES ORDER AGENT - CRONU...</u>	Sales Order Agent	Sales Order Agent	Active

Agents (Preview)

Manage Playground Setup Agent Tasks Automate Fewer options

User Name	Display Name	Agent type	State
SALES ORDER AGENT - CRONU...	Sales Order Agent	Sales Order Agent	Active

Create Agent (Preview)

Type Agent

Name CERTIFICATION INTELLIGENCE AGENT

Display Name Certification Intelligence Agent

Initials CIA

OK

Cancel

Agents (Preview)

Create agent Preview[Terms of use](#) [Learn more](#)

Configure which instructions the agent follows, its permissions, and how it appears to users.

 Active

Certification Intelligence Agent

Agent

Coworkers can use this agent. [Manage user access](#)

Summary

This agent uses AI - review its actions for accuracy.

About the agent

Name: CERTIFICATION INTELLIGENCE AGENT-3

Display name: Certification Intelligence Agent

Initials: CIA

Description:

Instructions for the agent

Use everyday words to describe what the agent should do.

[Edit instructions](#) Update



Agent Card



✓ Saved



CERTIFICATION INTELLIGENCE AGENT-3

Setup Agent User Settings Agent Tasks Actions Automate Fewer options

General

Type	Agent	Profile (Role)	Certificate Intelligence Agent
User Name	CERTIFICATION INTELLIGENCE AGENT-3	Language	English (United States)
Display Name	Certification Intelligence Agent	State	Inactive











Playground - Instructions

Filter the list to only see the open orders.

You must now iterate over the list of all purchase orders.
For each purchase order you must perform the certificate validation steps listed below.
Continue iterating purchase orders list and perform the certificate validation steps.

##Certificate validation steps##

1. Memorize the vendor number.
2. For every purchase order line, check if it is a furniture item.
 - 2.1. If it is furniture, open the item card.
 - 2.2. Check if the item has any invalid certificates.
 - 2.3. If invalid certificates found, memorize the invalid certificate code.
 - 2.4. If invalid certificates found, look up the vendors who can supply this item. Pick any vendor number that is **not** the same as the vendor number from the memory and memorize the alternative vendor number and vendor name.
3. Return to the purchase order.

CRONUS USA, Inc. | Sales ▾ Purchasing ▾ Inventory ▾ Posted Documents ▾ Shopify ▾ | All Reports | ≡    Purchase Orders: All ▾    + New  Delete Home ▾  Release ▾  Post... ▾ Print/Send ▾ Order ▾ ...    

No. ↑	Buy-from Vendor No.	Buy-from Vendor Name	Assigned User ID	Document Date	Status	Amount	Amount Including Tax
106001	10000	Fabrikam, Inc.		4/5/2025	Open	1,052.10	1,115.23
106002	50000	Nod Publishers		4/6/2025	Open	2,104.20	2,230.45
106003	10000	Fabrikam, Inc.		4/10/2025	Open	4,164.40	4,414.26
106005	50000	Nod Publishers		4/8/2025	Open	946.00	974.38
106024	20000	First Up Consultants		3/1/2024	Released	16,000.00	16,000.00
106025	20000	First Up Consultants		3/1/2024	Released	64,470.00	64,470.00
106026	40000	Wide World Importers		3/1/2024	Released	3,035.00	3,035.00
106027	40000	Wide World Importers		3/1/2024	Released	39,210.00	39,210.00
106028	50000	Nod Publishers		3/1/2024	Released	22,000.00	22,000.00
106029	50000	Nod Publishers		3/1/2024	Released	5,780.00	5,780.00

aka.ms/BCReleaseplan



THANK YOU!



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